

Timberwolves Baseball Boosters

2016 Christmas Tree, Wreath & Garland Fundraiser

FAQ

1) What products are being offered?

The Timberwolves Baseball Boosters are selling 5 different sizes of fresh Fraser fir trees, 4 different sizes of round fresh Fraser fir door wreaths, 2 different types of garland, and a cross wreath.

2) Where will the products come from?

All products will come from Cool Springs Nursery located in Banner Elk, North Carolina (www.coolspringsnursery.com). They are an award-winning and large supplier of fresh Christmas trees and other Christmas products for the east and southeastern US. Their products are locally grown at farms in the area.

3) I like to see my Christmas tree before buying. What assurance do I have that the tree will be nice?

TBB recognizes that you are making some sacrifice in not being able to see and inspect your tree; however, the tree you pre-order will be a "Grade 1" tree as designated by the USDA. Here is what you can expect based on the technical description concerning the quality of "Grade 1" trees offered by Cool Springs: "This tree is not less than medium density, consistent conical shape, three faces with no more than 2 combined minor defects. Face opposite of the face without defect must not have more than one noticeable defect." Keep in mind that the trees typically sold in local box stores are "Grade 2" trees which are lighter density with more allowable defects. This is our third year buying "Grade 1" trees, and our track record for good quality has been excellent.

**TBB plans to have a sample tree and decorated wreath at the Chiles Timberwolves homecoming football game scheduled for October 14th. Our booth will be located next to the concession stand, and order forms will be available. If you are unable to attend the game, please visit the Cool Springs Nursery website at www.coolspringsnursery.com to see pictures of a typical tree and decorated wreath.

4) How do I place an order?

There are multiple ways to place an order. The preferred method for cash and check payments is to fill out our order form which can be obtained from any TBB booster parent or downloaded from the Chiles Baseball website at:

<http://media.hometeamsonline.com/photos/baseball/CHILESBASEBALL/XmasTreeFlyer2016.pdf>

Individuals who prefer to make payment via a credit card can use the online order form from the Chiles Baseball website at <https://chilesbaseball.wufoo.com/forms/freshcut-trees-wreaths/>. Orders can also be placed over the phone in just a few minutes by contacting Jim Dudley at (850) 544-4879. We offer many options for ordering to make the process easy for everyone!

5) What is the deadline to place an order?

The deadline to order is November 3rd.

6) When and where will my products be available for pickup?

All products will be available for pickup on Saturday, November 26th from 9am to 12pm or Sunday November 27th from 1pm to 4pm at the Chiles baseball field. A later pickup date and time will be available for those traveling during the Thanksgiving holiday weekend who are not able to make other pick up arrangements. TBB will also deliver products in the local Tallahassee area for a \$20 fee if you are unable to arrange for pickup. If none of these options work, please call Jim Dudley at (850) 544-4879 to make other arrangements.

Cool Springs will also ship wreaths directly to an address for the cost of shipping. If this option interests you, indicate this on the order form and provide the names and addresses of the recipients. The 24" decorated wreath makes a nice Christmas gift for a relative, friend, or business relationship.

7) I am not sure I want to buy a tree, but I would like to support Chiles Baseball. What can I do?

Our best selling product for the past 3 years has been the 24" decorated wreath. This wreath comes decorated with pine cones, berries and a large red bow. It is hand made from fresh Fraser cuttings and makes a beautiful ornament for the holidays. The price is very reasonable, and proceeds from the sale of all products go to support the Chiles Timberwolves Baseball team.

8) I have another question about this fundraiser. Who can I call?

Jim Dudley can be reached at (850) 544-4879 and will be happy to answer any questions.